## MANAGED SERVICES





Streamline operations, improve productivity, boost revenue and potentialize your company's growth with our MANAGED SERVICES.

Our Managed Services in **VOICE** and **SMS** understand the needs of your organization and offer tailor-made solutions, high network efficiency, low operative costs and revenue leakage monitoring and supervision.

We offer worldwide solutions, with **24 exclusive markets**, that are enhanced with our proprietary technology designed to boost your gross profit.

Our service offers an ecosystem that combines Identidad's business intelligence, network, interconnections, and **20+years' experience** in the industry with extensive knowledge of the LATAM and Caribbean markets.





## Unrivalled services and solutions for:



Rates management



Network and real-time monitoring and control



Bilateral management



Billing management and reports



Network security management

## **EEATURES**

state-of-the-art tools

- Personalized and consultive services
- Fast implementation; versatile protocol compatibility: FTP, SFTP, PCAP, among others
- Flexibility to adapt to existing firewall

- Centralized reports: full scale data in one document
- Antifraud and bypass system
- 24/7 Quality Assurance

